



CHATHAM AREA SCHOOL

*****REVISED*****

When: Saturday, February 27th, 2010

Where: CAW Local 127, 280 Merritt Avenue
Chatham, ON, N7M 3G1 (519) 354-3450

Registration: 8:00 am to 8:30 am

School Hours: 8:30 am to 4:30 pm – LUNCH PROVIDED

REGISTRATION DEADLINE: FRIDAY, FEBRUARY 5TH, 2010
Class size is limited, so register early to ensure your spot.

RESISTING ABUSE – A Course for Healthcare Workers

Studies show that health care providers are at sixteen times greater risk for non-fatal workplace violence than other workers, including law enforcement workers. Most health care workers have had at least one experience of being verbally, sexually, or physically harassed on the job.

This one-day program begins by examining the scope of the problem (how often does it happen, what's the impact, what's the context, what are the contributing factors?). We talk about how to prevent workplace violence and examine strategies for making violent incidents less likely to occur. And, while we focus on the assaults facing workers, we also look at the problem of patient and resident abuse – discussing how we come to terms with both issues, as workers determined to provide the best possible care under difficult circumstances.

AVAILABLE FOR ALL BARGAINING UNIT MEMBERS